



Collaboration Fact Sheet

Q. What is true collaboration?

A. True collaboration is a multi-sensory experience. It allows two or more parties to communicate on multiple levels. It uses all aspects of multimedia, including video, audio, instant messaging, and high-resolution graphics. It's also easy to use and facilitate so teammates can interact on an impromptu and real-time basis. True collaboration offers the same level of intense interaction that would normally be experienced in a face-to-face meeting.

Q. What is the collaboration service offered by VirtualDesign Network?

A. VirtualDesign Network provides organizations and their employees with highly interactive, real-time, face-to-face access to the training, tools, and technology needed for true collaboration in an all-digital, broadband, browser-based environment, including video, audio, viewing and sharing of high-resolution documents and graphics.

Q. How is this different from other market offerings?

A. Virtual-WorkSpaces™ has been designed with the creative process and project team orientation in the forefront. Because work at the project level is so critical to product development and operational success, Virtual-Workspaces provides access to the entire spectrum of documents needed to work in a cross-enterprise environment, from the standard Word document to the very high-resolution graphics required by creative professionals, including 2-D and 3-D drawings and most CAD formats.

Q. What are the system requirements

A. The recommended minimum system requirements include the following:

- Microsoft Windows 2000 or XP
- Intel Pentium III processor 600MHz or higher
- 256MB RAM or more
- USB-based camera
- Internet connection of 256Kbps or higher (DSL)
- Either Microsoft Internet Explorer 5.0 or higher or Netscape 4.5 or higher

Q. How many users can the system support? Is it scalable?

A. Due to the high bandwidth requirements of the service, Virtual-WorkSpaces is designed to facilitate the typical small- to medium-sized meetings of up to 10 to 12 people at a time. The network itself is fully scalable and can support thousands of users.

Q. What are the benefits of subscribing to Virtual-WorkSpaces?

A. Virtual-Workspaces offers the following benefits to its subscribers:

- The ability to view nearly any file format.
- The ability to view files even when you don't have the application on your machine.
- The ability to annotate these files in real time.
- Reduced overall project times with less need for travel.
- Improved communication among subcontractors and other groups, thus reducing misunderstandings that lead to mistakes.
- The ability to access Virtual-WorkSpaces anywhere there's a broadband connection.

Collaboration Fact Sheet (cont.)

Q. Is my data secured?

- A. Yes. Customers connect to the VirtualDesign Network via a 168-bit encrypted virtual private network (VPN) tunnel. Inside the tunnel, user authentication protects network resources. Additional client-server encryption layers using secure sockets layer (SSL) are available for those that share local-area network (LAN) resources. With this level of security, Virtual-WorkSpaces eliminates outside access to data.

Q. How much does it cost to get started?

- A. There is a one-time set up fee of \$250 and a \$250 per month subscription fee per seat. Multiple users may use the same seat but not at the same time. This helps make it cost effective for smaller organizations.

Q. How do I keep updated with the latest enhancements or upgrades?

- A. Because Virtual-WorkSpaces is a browser-based subscription service, all upgrades to the network are automatically provided to all users at no additional charge. As upgrades are released, they are uploaded to the site and made available to all subscribers.

Q. Who do I contact for more information?

- A. More information about VirtualDesign Network, or subscribing to Virtual-WorkSpaces, can be found on the company's Web site at www.virtualdesign.net. Media inquiries should be directed to Laura Songer at 503-224-7496, pr@virtualdesign.net or Martin Middlewood of Pembroke Resources at 360-882-1164, martin@pembroke.com.